

Capability Statement

Reliable, compliant plumbing solutions for commercial, industrial, agricultural, government and domestic clients across regional Victoria.

Company Overview

Connect Plumbing and Maintenance Pty Ltd is a licensed and insured plumbing contractor based in Shepparton and servicing regional Victoria, providing reliable, compliant, and cost-effective plumbing services across commercial, industrial, agricultural, government, education, medical and domestic sectors. Our team combines trade expertise with strong safety practices, transparent communication, scheduling, reporting and a commitment to delivering work on time and to specification.

Core Capabilities

- **Plumbing & Maintenance** — Hot and cold-water systems, fixtures, tapware, pipework, backflow testing, compliance works, water filtration for fruit and vegetable cropping and storage, advanced system scheduling and general plumbing repairs.
- **Drainage & Sewer Services** — Blocked drains, CCTV inspections, jetting and hydro-vac, sewer installation and repairs, stormwater systems, commercial and domestic septic systems, sewer relining.
- **Gas Fitting** — Gas appliance installation, Industrial Gas fitting lines, leak detection, copper – poly – stainless steel pipework, poly butt welding and compliance certification, Installation Data logging and maintenance.
- **Hot Water Systems** — Installation, replacement, and servicing of electric, gas and heat-pump systems and flow and return pump reticulation.
- **Commercial & Construction Plumbing** — Fit-outs, hydraulic services, project management, backflow prevention, and project-based plumbing solutions. Tender experience and documentation as required to clients and legislative bodies.
- **Workshop Fit outs** – Air, oil, water and waste oil reclaim.
- **Emergency Plumbing** — 24/7 response for leaks, bursts, blockages, and urgent repairs.

Why Choose Connect Plumbing & Maintenance

- **Licensed and accredited tradespeople** with extensive experience across commercial, industrial, agricultural, government, education, medical, specialist maintenance, compliance and domestic environments.
- **Timely response times** supported by well-equipped service vehicles and digital job-tracking systems.
- **Strong safety culture** aligned with Industry OHS compliance, JSA's and SWMS logged onto safety system prior to start of work as required.
- **Competitive Rates** whether by hourly rate or in the form of a detailed quotation, works will proceed with approval, and with clear communication throughout the job.
- **Quality Workmanship** assured with compliance documentation supplied.

Proven Experience

- University of Melbourne regional, rural and alpine contracts
- Commercial plumbing works for retail fit-outs, office refurbishments, and hospitality venues.
- Civil and construction support including gas installation, drainage installation and hydraulic services.
- Transport workshop setup, Recycled Oil and fire Tank, Hydrant and Hose reel systems.
- Residential maintenance contracts for property managers and strata groups.
- Hot water system upgrades for multi-unit residential buildings.
- Emergency response services for facilities and real estate partners.

Service Areas

Goulbourn Valley, Ovens & Murray, Central Victoria, Wimmera and Northern Melbourne suburbs.

Can deliver on projects Nationally. Currently licensed in Victoria and NSW.

Certifications & Compliance

- Building Practitioners Commission (BPC) Victoria Plumbing Licence Number: 35823
- Building Commission NSW Plumbing License Number: 321397C
- Public Liability Insurance: \$20M
- Workers Compensation: Active
- WHS Management System and Documentation compliant with SafeWork Vic standards
- Backflow Prevention Certification
- Working at Heights Certification
- Environmental Policy and awareness

Contact Connect Plumbing & Maintenance

Ready to discuss a project, maintenance program or urgent plumbing requirement? Contact our team for responsive, practical support.

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The team you know, backed by Level.

Connect Plumbing & Maintenance is proudly partnered with Level, combining local service with the support, systems and supplier relationships of a national alliance. Same local service. More support behind the scenes.